# Uniden® | A World Without Wires®

UNIDEN
CORDLESS
PHONES

04/07 07:23PM 01
UNIDEN AMERICA
889-297-1023
Uniden

# EXI4560
# EXI4561

OWNER'S MANUAL

## Setup Guide
## EXI4560/EXI4561

### Step 1 Check the Package Contents

Make sure your cordless phone's packaging includes the following items.

Base    Handset    AC adapter

Rechargeable battery    Telephone cord

Also included:  • Owner's manual

### Step 2 Install the Handset Battery Pack
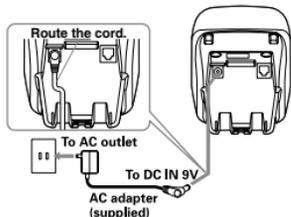
*Note  Use ONLY the Uniden rechargeable battery pack supplied with your new phone!*

1 Remove the cover.

2 Connect the battery pack with the correct polarity.

3 Replace the cover.
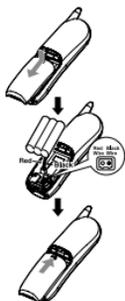
### Step 3 Set up the Base

1 Plug the AC adapter cord to the **DC IN 9V** jack (yellow).

Route the cord.

To AC outlet
To DC IN 9V
AC adapter (supplied)

2 Plug the AC adapter to a 120V AC power outlet.

*Note  Use ONLY the Uniden AC adapter supplied with your new phone!*
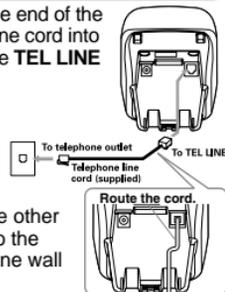
### Step 4 Charge the Handset

Place the handset in the base.
Make sure that charge LED illuminates.

Total : 00

*Charge for 15-20 hours before using your phone.*

### Step 5 Connect to the Phone Line

1 Plug one end of the telephone cord into the base **TEL LINE** jack.

To telephone outlet
To TEL LINE
Telephone line cord (supplied)

2 Plug the other end into the telephone wall jack.

Route the cord.

### Step 6 Make & Receive Calls

**To Make a Call**

1 Press *(talk/flash)*.

2 Listen for dial tone.

3 Dial the desired number.

**To Receive a Call**
Pick up the handset and press *(talk/flash)*.

**To Hang Up a Call**
Press *(end)* or return the handset to the base.

### Additional Features

*For more information on these and other features, please refer to your Owner's Manual. For your convenience, listed below are important features that will help you set up your new cordless phone.*

**Handset/Base Set up:**
- Adjust the Earpiece Volume → P.25
- Set the Ringer Volume → P.25
- Set Tone/Pulse Dialing → P.17

**Caller ID:**
Set Caller ID on Call Waiting (CIDCW) → P.15
*Note: **You must subscribe to Caller ID services through your local telephone provider to use Caller ID and CIDCW.***

*Refer to your Owner's Manual for detailed operations.*
*For answers to questions and to order genuine Uniden parts and accessories 24 hours a day visit our website at www.uniden.com. If you have any problems, you can also call our Customer Hotline at 1-800-297-1023, Mon-Fri 7 a.m. to 7 p.m., Sat/Sun 9 a.m. to 5 p.m. CST. (Phone support is closed on holidays.)*

## Guía de programación EXI4560/EXI4561

Asegúrese de que haya recibido los siguientes artículos en el paquete

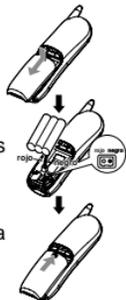Base — Receptor — Adaptador CA

Pila recargable — Cable telefónico

Además va incluido: • Manual del usuario

### 2° Instalación del paquete de pilas del receptor

*Nota ¡Use SOLAMENTE el paquete de pilas recargable de Uniden suministrado con su nuevo teléfono!*

1. Quite la tapa.

2. Conecte el paquete de pilas con la polaridad correcta.

rojo

3. Reponga la tapa

### 3° Paso Preparación de la base

1. Conecte el adaptador CA en el enchufe (amarillo) **DC IN 9V**.

Pase el cable

A la toma CA

Al enchufe **DC IN 9V**

Adaptador CA (suministrado)
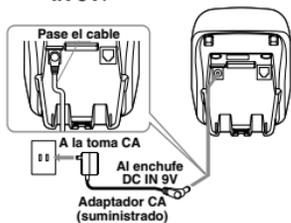
2. Conecte el adaptador CA en una toma de 120V CA.

*Nota ¡Use SOLAMENTE el adaptador CA de Uniden suministrado con su teléfono!*

### 4° Paso Carga del receptor

Coloque el receptor en la base. Asegúrese de que el LED de carga se ilumine.

Total : 00

*Cargue el receptor de 15 a 20 horas antes de usar el teléfono.*

### 5° Paso Conexión de la línea telefónica

1. Conecte un extremo de la línea telefónica en el enchufe **TEL LINE** en la base.

Al enchufe telefónico
Cable de la línea telefónica (suministrado)

Al enchufe TEL LINE

Pase el cable
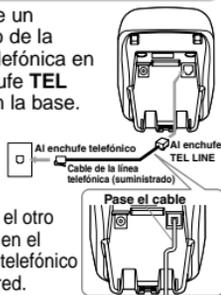
2. Conecte el otro extremo en el enchufe telefónico de la pared.
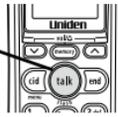
### 6° Paso Realización y recepción de llamadas

**Para hacer una llamada**

1. Oprima *talk/flash*

2. Espere por el tono de marcación.

3. Marque el número deseado.

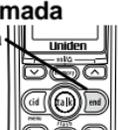**Para recibir una llamada**

Levante el receptor y oprima *talk/flash*

**Para colgar una llamada**

Oprima *end* o devuelva el receptor a la base.

### Características adicionales

*Para más información sobre estas y otras características, le rogamos que consulte su Manual del usuario. Para su conveniencia, hemos listado abajo unas características importantes, las cuales le ayudarán a programar su nuevo teléfono inalámbrico de Uniden.*

**Programación del receptor/base:**
- Ajuste del volumen del auricular y del altavoz → P.25
- Programación del volumen del timbre → P.25
- Programación de la marcación por tono/pulso → P.17

**Identificación de llamadas (Caller ID):**
Programe la Identificación de llamadas en Llamadas en espera (CIDCW) → P.15
*Nota: Usted debe estar suscrito al servicio de Identificación de llamadas con su proveedor de telefonía local para poder usar las características de Caller ID y de CIDCW*

*Consulte su manual del usuario para operaciones más detalladas.*
*Para hacer preguntas u ordenar partes genuinas y accesorios de Uniden, llame a nuestra línea para atención al cliente en el 1-800-297-1023.*
*Horario:*
*Lunes - viernes: 7 de la mañana- 7 de la tarde. Sábado/domingo: 9 de la mañana - 5 de la tarde. No habrá ayuda telefónica los días festivos. O, visite nuestra página Web: http://www.uniden.com*

# Contents

# Welcome

Congratulations on your purchase of the Uniden cordless telephone. This cordless phone is designed for reliability, long life, and outstanding performance.

> **Note: Illustrations in this manual are used for explanation purposes. Some illustrations in this manual may differ from the actual unit. The color of your cordless telephone may vary.**

Uniden® is a registered trademark of Uniden America Corporation.

AutoTalk, AutoStandby and UltraClear Plus are trademarks of Uniden America Corporation.

# Accessibility

Uniden provides a customer service hotline for accessibility questions. If you have a disability and need customer service assistance or if you have any questions about how Uniden's products can accommodate persons with disabilities, please call the accessibility voice/TTY line:

1-800-874-9314.

Our customer care hours as well as accessibility information can be found on our website, www.uniden.com, under the "Accessibility" link. If your call is received outside of our business hours, you can leave us a message and we will call you back.

## Terminology

| Base | The main part of the phone that connects to your phone line and lets you make and receive calls. |
|------|--------------------------------------------------------------------------------------------------|
| CID | Caller ID is available from your telephone provider. With this service, you can see the name and number of incoming callers. |
| CIDCW | Caller ID on Call Waiting is available from your telephone provider. With this service, you can see incoming caller information while on another call. |
| Handset | A cordless handset that can be placed anywhere in your home or office where AC power is available. |
| Standby | The handset may be sitting on the base charging or out of the base cradle, but is NOT in use. **[talk/flash]** has not been pressed and there is no dial tone. |
| Talk | When a dial tone has been enabled allowing the user to dial and carry on a conversation with an outside party. |

## Manual Conventions

This manual uses several different type styles to help you distinguish between different parts of the phone:
• **lower case bold** text with "**[ ]**" indicates a key or button on the phone
• ALL CAPITALS indicates text on the display, such as menu options, prompts, and confirmation messages
• **lower case bold** text indicates a status light on the phone base

# Product Overview
## Main Phone Features

- 2.4 GHz Extended Range Technology
- Caller ID/Caller ID on Call Waiting
- 3-Line Backlit LCD
- Trilingual Menu Displays (English, Spanish, or French)
- 30 Caller ID Memory
- 10 Number Memory Dialing
- Last Number Redial
- Tone/Pulse Dialing
- Page/Find Handset Key
- Earpiece/Ringer Volume Controls
- Mute or Turn Ringer Off
- Hearing Aid Compatible
- 20-Channel Auto Scan
- Desk or Wall Mountable

# Controls and Functions
## Handset
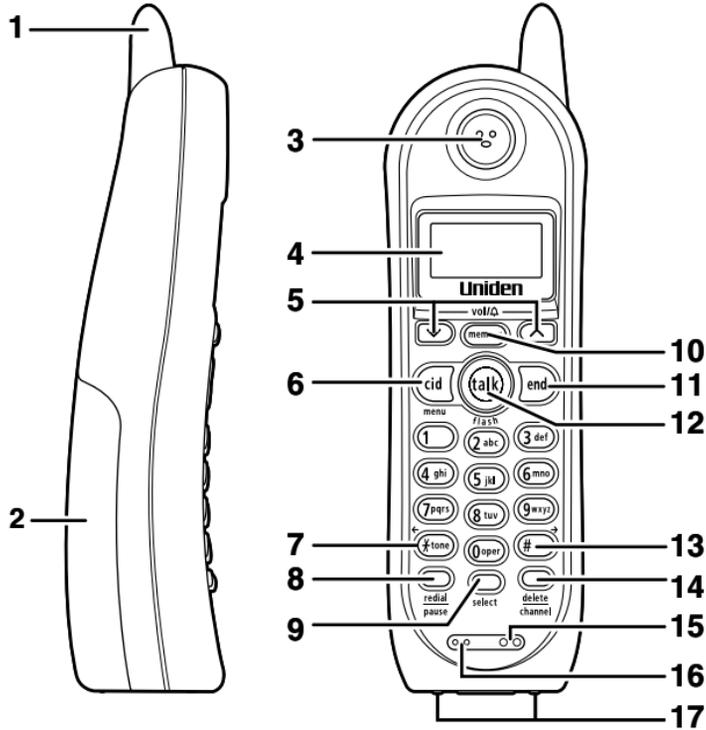


1. Handset antenna
2. Handset battery compartment
3. Handset earpiece
4. LCD display
5. **[vol/♪/∧/∨]** (volume & ringer up/down) key
6. **[cid/menu]** key
7. **[*/tone/←]** (left cursor) key
8. **[redial/pause]** key
9. **[select]** key
10. **[memory]** key
11. **[end]** key
12. **[talk/flash]** key
13. **[#/→]** (right cursor) key
14. **[delete/channel]** key
15. Handset ringer speaker
16. Handset microphone
17. Handset charging contacts

7

## Main Base Unit
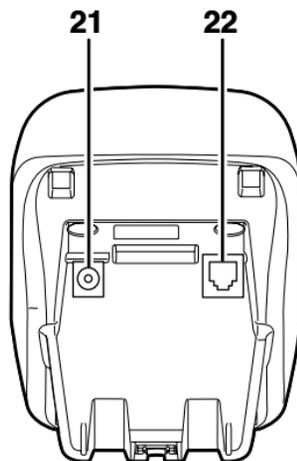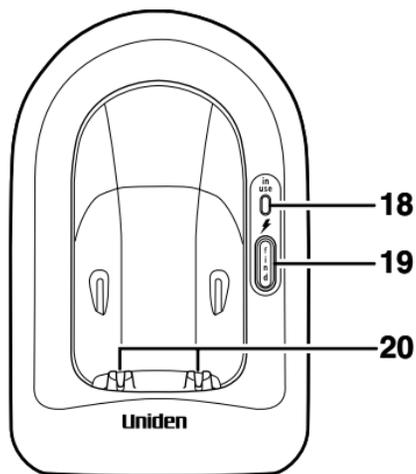


18. **in use/⚡** (in use/charge) LED / Voicemail waiting indicator (flashing)
19. **[find]** key
20. Base charging contacts

21. Base **DC IN 9V** jack
22. **TEL LINE** jack

# Installing the Phone
## Choosing the Best Location

Before choosing a location for your new phone, here are some important guidelines you should consider:

Avoid heat sources, such as radiators, air ducts, and sunlight

Avoid noise sources such as a window by a street with heavy traffic

Avoid television sets and other electronic equipment

Avoid microwave ovens

Avoid excessive moisture, extremely low temperatures, dust, mechanical vibration, or shock

Choose a central location

Avoid personal computers

Avoid other cordless telephones
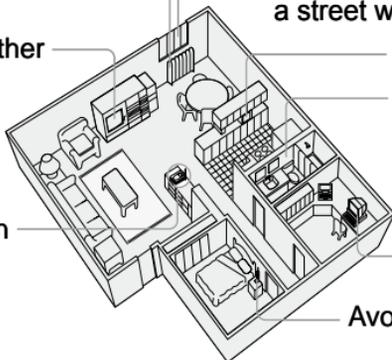
- The location should be close to both a phone jack and a continuous power outlet (one which is not connected to a switch).
- The base and handset should be kept away from sources of electrical noise such as motors, microwave ovens, and fluorescent lighting.
- The base can be placed on a desk, tabletop, or mounted on a standard wall plate. For better reception, place the base as high as possible.
- The base should be placed in an open area for optimum range and reception.
- If your home has specially wired alarm equipment connected to the telephone line, be sure that installing the system does not disable your alarm equipment. If you have questions about what will disable your alarm equipment, contact your telephone company or a qualified installer.

## Installing the Rechargeable Battery Pack into the Handset

The handset is powered by a rechargeable battery pack. Once installed, the battery charges automatically when the handset is placed in the base unit.

To install the rechargeable battery pack:

1) Press down on the handset battery case cover (use the finger indention for a better grip) and slide the cover downward to remove.
2) Plug the battery pack connector (red & black wires) into the small jack inside the battery compartment. (The connector notches fit into the grooves of the jack only one-way.) Match the wire colors to the polarity label in the battery compartment, connect the battery, and listen for a click to insure connection.
3) Make sure you have a good connection by slightly pulling on the battery wires. If the connection is secure, the battery jack will remain in place.
4) Place the battery case cover back in the handset by sliding it upwards until it clicks into place.

> **Note: Use only the Uniden (BT-1006) rechargeable battery pack supplied with your phone.**



10
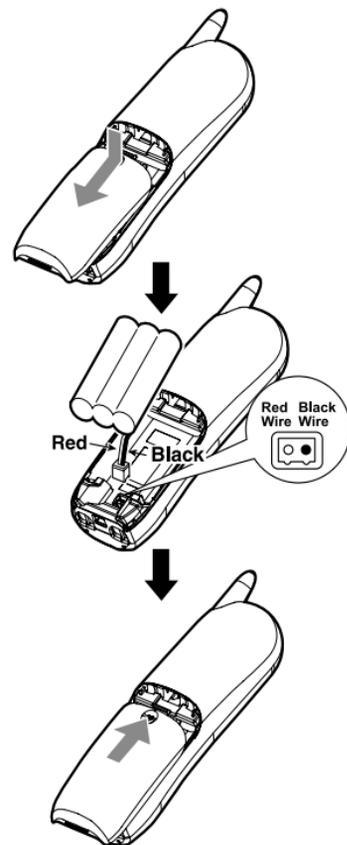
## Installing the Base Unit

1) Connect the AC adapter to the **DC IN 9V** jack and to the standard 120V AC wall outlet.

> **Note:**
> - **Use only the supplied AD-0001 AC adapter. Do not use any other AC adapter.**
> - **Do not place the power cord where it creates a trip hazard or where it could become chafed and create a fire or electrical hazard.**

2) Charge the handset by placing in the base unit with the keypad facing forward.

**Route the cord.**

**To AC outlet**

**To DC IN 9V**

**AC adapter (supplied)**
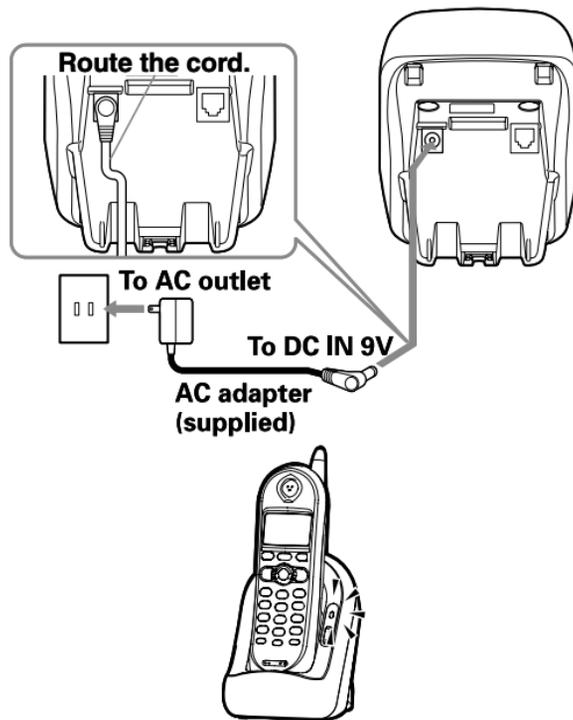
3) Make sure that the **in use/⚡** LED illuminates. If the LED does not illuminate, check to see that the AC adapter is plugged in and that the handset makes good contact with the base's charging contacts.

> **Note:**
> - **Connect the AC adapter to a continuous power supply (not controlled by a wall switch).**
> - **Place the base unit close to the AC outlet to avoid long extension cords.**
> - **Charge your handset at least 15 - 20 hours before plugging into the phone line.**

4) Once the handset battery pack is fully charged, connect the telephone line cord to the **TEL LINE** jack and a telephone outlet. If your telephone outlet isn't modular, contact your telephone company for assistance.

Modular

To telephone outlet
To TEL LINE
Telephone line cord (supplied)
Route the cord.
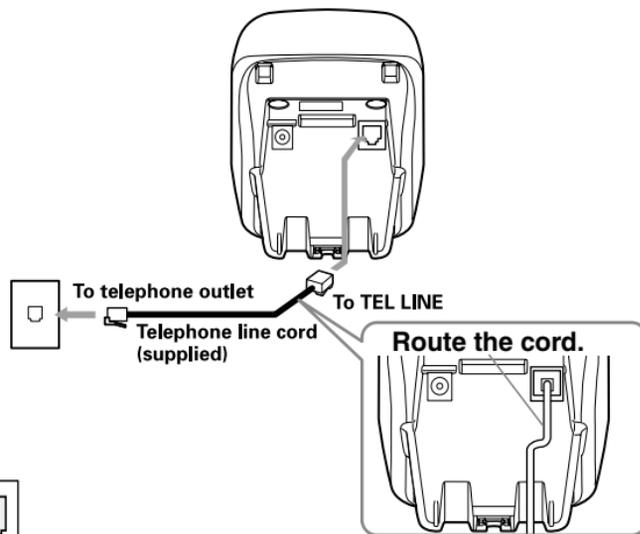
## Mounting the Base Unit on a Wall
**Standard wall plate mounting**

This phone can be mounted on any standard wall plate.

1) Plug the AC adapter to the **DC IN 9V** jack.

2) Plug the AC adapter into a standard120V AC wall outlet.

3) Plug the telephone line cord into the **TEL LINE** jack.

4) Route the telephone line cord through the groove as shown.

5) Plug the telephone line cord into the telephone outlet.

6) Align the mounting slots on the base with the mounting posts on the
   wall. Then push in and down until the phone is firmly seated.

13
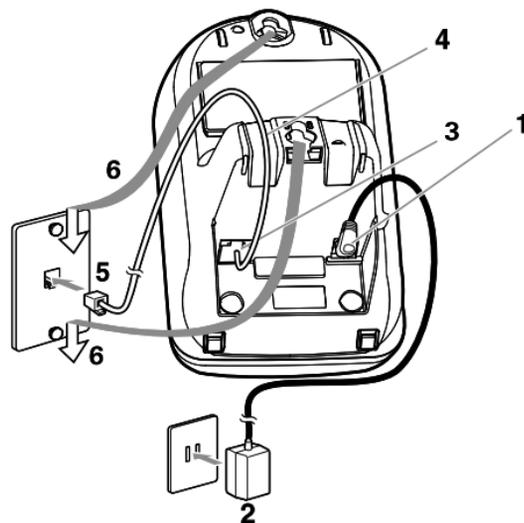
**Direct wall mounting**

If you don't have a standard wall plate, you can mount your phone directly to the wall. Before doing this, consider the following:

- Avoid electrical cables, pipes, or other items behind the mounting location that could cause a hazard when inserting screws into the wall.
- Try to mount your phone within 5 feet of a working phone jack to avoid excessive cord lengths.
- Make sure the wall material is capable of supporting the weight of the base and handset.
- Use #10 screws (minimum length of 1-3/8 inches) with anchoring devices suitable for the wall material where the base unit will be placed.

1) Insert two mounting screws into the wall (with their appropriate anchoring device), 3-15/16 inches apart. Allow about 1/8 of an inch between the wall and screw heads for mounting the phone.

2) Refer to steps 1 through 6 on page 13 to mount the telephone.



14
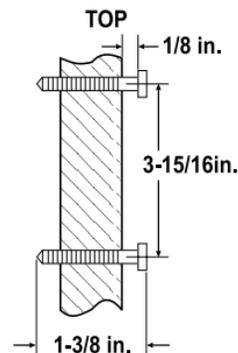
# Basic Setup

There are five basic options that you will need to set up: AutoTalk, CIDCW (Caller ID on Call Waiting), Area Code, Dial Mode and Language.

## Activating AutoTalk

AutoTalk will allow you to answer the phone simply by removing the handset from the base. You do not have to press a key to answer the incoming call.

To activate:
1) When the phone is in standby, press and hold **[cid/menu]**. The following screen appears.
2) Press **[select]** to turn AutoTalk on.
3) Press **[end]** or return the handset to the base unit to complete the setting. The handset returns to standby.

```
▶Auto Talk  :Off
 CIDCW      :On
 Area Code  :
```

## Activating Caller ID on Call Waiting

Caller ID allows you to see the name and number of the calling party before you answer the phone. Caller ID on Call Waiting (CIDCW) lets you see the name and number of a call that comes in when you are on the line. You must subscribe to Caller ID service through your local telephone provider to use this feature.

1) When the phone is in standby, press and hold **[cid/menu]**. The following screen appears.

```
▶Auto Talk  :Off
 CIDCW      :On
 Area Code  :
```

2) Press **[vol/△/▽]** to move the pointer to select CIDCW.
3) Press **[select]** to toggle and turn on Caller ID on Call Waiting.

```
 Auto Talk  :Off
▶CIDCW      :On
 Area Code  :
```

4) Press **[end]** and return the handset to the base unit to complete the setting. The handset returns to standby.

> **Note: To enable the setting change of CIDCW, you need to return the handset to the base unit when you complete the setting.**

## Programming Your Area Code

In some areas the telephone company may allow you to place a local call by dialing only 7 digits (instead of 10). If this is the case in your area, you can program your local area code in your phone. Programming your area code will allow you to see the caller's 7-digit phone number which will allow you to easily return the local call without modifying the number before dialing. If you get a call from outside your area code, you'll see all 10 digits.

To program your area code:

1) When the phone is in standby, press and hold **[cid/menu]**. The following screen appears.

```
▶Auto Talk  :Off
 CIDCW      :On
 Area Code  :
```

2) Press **[vol/△/▽]** to move the pointer to select AREA CODE.

```
 Auto Talk  :Off
 CIDCW      :On
▶Area Code  :
```

3) Press **[select]**. If an area code was already stored, the phone will display it.

4) Use the number keys ( **[0]** – **[9]** ) to enter the 3-digit area code.
   If you make an error, use **[delete/channel]** to backspace.

```
 Auto Talk  :Off
 CIDCW      :On
 Area Code  :▮
```

5) Press **[select]**. A confirmation tone sounds.
6) Press **[end]** or return the handset to the base unit to complete the setting. The handset returns to standby.

16

## Choosing the Dialing Mode

Your phone can communicate with the telephone network in two different ways: tone dialing and pulse dialing. These days, most telephone networks use a method called tone dialing, so your phone comes programmed for tone dialing by default.

If your phone company uses pulse dialing, you'll need to change your phone's dial mode. There's an easy way to tell: try making a call. If your call connects, your phone's setting is fine. If not, you may need to change the dial mode.

To change the dial mode:

1) When the phone is in standby, press and hold **[cid/menu]**. The following screen appears.

```
▶Auto Talk  :Off
 CIDCW      :On
 Area Code  :
```

2) Press **[vol/Δ/∨]** to move the pointer to select DIAL.
3) Press **[select]** to set the phone to pulse dialing.

```
 CIDCW      :On
 Area Code  :
▶Dial       :Pulse
```

4) Press **[end]** or return the handset to the base unit to complete the setting. The handset returns to standby.

> **Note: If your phone system requires pulse dialing and you need to send the DTMF tones during a call, you can temporarily switch over to tone dialing. (Refer to "Tone Dialing Switch-over" on page 27.)**

17

## Setting the Language

You can change the language the handset menu displays. Choose from English, French, or Spanish.

To change the language setting:

1) When the phone is in standby, Press and hold **[cid/menu]**. The following screen appears.

```
▶Auto Talk  :Off
 CIDCW      :On
 Area Code  :
```

2) Press **[vol/△/∨]** to move the pointer to select LANGUAGE.

```
 Area Code  :
 Dial       :Tone
▶Language   :Eng
```

3) Press **[select]** to select ENG, FR. or ESP.

4) Press **[end]** or return the handset to the base unit to complete the setting. The handset returns to standby.

# Using the Speed Dial Memory

Your cordless phone allows you to store up to 10 names and numbers in the handset. You can dial these numbers with just a few key presses. The speed dial memory is not limited to phone numbers. You can store any number (up to 20 digits) that you need to enter once your call connects. This is referred to as Chain Dialing. An example is a frequently refilled prescription number. Store your pharmacy phone number in one speed dial and your most frequently refilled prescription number as another speed dial. To use, once you ring your pharmacy's automated prescription line, simply press **[memory]** and the speed dial number where you stored your prescription number and press **[select]**.

> **Note: When editing the speed dial memory, you must press a key within 30 seconds or the phone will return to standby. If you return the handset to the base, the phone will return to standby also.**

## Storing a Name and Number in Memory

1) With the phone in standby, press **[memory]**.
2) Enter **[0]** - **[9]** or use **[vol/Δ/∧]** and **[vol/Δ/∨]** to select the speed dial location where you would like to store this entry, and then press **[select]** twice.

```
Select Memory
01▶
02 JOHN DOE
```

3) STORE NAME appears and a cursor flashes indicating that the phone is ready for the name to be entered.

> **Note: If the selected speed dial number is already assigned, the Edit screen appears. You can select EDIT MEMORY to edit this entry, select DELETE MEMORY to erase this entry, or select GO BACK to choose another speed dial number.**

```
    Store Name
■
```

```
▶Edit Memory01
 Delete Memory01
 Go Back
```

4) Enter a name according to the instructions below, then press **[select]**. If no name is required, go to step 5.
   • The name can be up to 13 characters.
   • Use **[⁂/tone/←]** and **[#/→]** to move the cursor to the desired location.
   • Press **[delete/channel]** to delete characters as needed or press and hold to delete all characters.
   Refer to the letters on the number keys to select the desired characters.
   With each press of a numeric key, the displayed character appears in the following order: upper case letters first, lower case letters next and finally the number corresponding to the key.
   **Note: If the next character uses the same number key, you must press [#/→] to move the cursor over. Otherwise the next time you press the number key, it changes the character that was previously set.**

For example, to enter **Movies**.
1) Press **[6]** once. Then press **[#/→]** to move the cursor to the right.
2) Press **[6]** six times.
3) Press **[8]** six times.
4) Press **[4]** six times.
5) Press **[3]** five times.
6) Press **[7]** eight times.

| keys | Number of times key is pressed | | | | | | | | |
|------|----|----|----|----|----|----|------|----|----|
| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| ① 1 | 1 | | | | | | | | |
| ② 2abc | A | B | C | a | b | c | 2 | | |
| ③ 3def | D | E | F | d | e | f | 3 | | |
| ④ 4ghi | G | H | I | g | h | i | 4 | | |
| ⑤ 5jkl | J | K | L | j | k | l | 5 | | |
| ⑥ 6mno | M | N | O | m | n | o | 6 | | |
| ⑦ 7pqrs | P | Q | R | S | p | q | r | s | 7 |
| ⑧ 8tuv | T | U | V | t | u | v | 8 | | |
| ⑨ 9wxyz | W | X | Y | Z | w | x | y | z | 9 |
| ⑩ 0oper | ⁑ | # | – | & | ( | ) | (blank) | 0 | |

**If you make a mistake while entering a name**
Use **[\*/tone/←]** or **[#/→]** to move the cursor to the incorrect character.
Press **[delete/channel]** to erase the wrong character. Then enter the correct character. To delete all characters, press and hold **[delete/channel]**.

5) STORE NUMBER is displayed. The cursor flashes indicating that the phone is ready for the number to be entered.

```
Store Number
```

6) Use the keypad to enter the phone number; each number can be up to 20 digits. If you need the phone to pause during the dialing sequence, press **[redial/pause]** to insert a two-second delay between the numbers. You can enter multiple pauses to increase the delay. Each pause counts as a digit. The display shows a P for every pause.

```
Store Number
8007303456
```

7) Press **[memory]**. You will hear a confirmation tone, and the following screen appears. Memory storage is complete.

```
Memory01 Stored
```

8) After about 2 seconds, the following screen displays all the speed dial memory entries.

```
01▶Movies
02 JOHN DOE
03 MOM AND DAD
```

9) Press **[end]** to exit memory setup mode. The phone returns to standby.
   **Note: When storing numbers into memory, if the handset is idle (i.e., no key is pressed) for more than 30 seconds, it will beep rapidly, and the phone will return to standby.**

## Storing Caller ID in Speed Dial Memory

Caller ID names and numbers shown in the Caller ID list can be stored in speed dial memory.

To store a caller id name/number to memory:

1) With the phone in standby, press **[cid/menu]**. Select the phone number to be stored from the Caller ID list by pressing **[vol/Δ/ꜛ]** or **[vol/Δ/ꜜ]**.

```
 5/17 12:30PM
Jane Smith
214-555-1234
```

2) Press **[memory]**.

```
 Select Memory
01▸
 02 JOHN DOE
```

3) Enter a number ( **[0]** – **[9]** ) or press **[vol/Δ/ꜛ]** or **[vol/Δ/ꜜ]** to select the memory location to be stored.

4) Press **[select]**. You hear a confirmation tone, and the number is stored in memory. The display returns to the Caller ID list.

```
 5/17 12:30PM
Jane Smith
214-555-1234
```

    **Note:**
- **If a number has already been stored in the selected memory number location, a confirmation screen is displayed. To overwrite, press [vol/Δ/ꜛ] to YES and press [select]. The display returns to the Caller ID list.**

```
Replace Memory?
 Yes
▸No
```

- **You cannot store a Caller ID message if no phone number appears in the message.**

# Using Your Phone
## Making and Receiving Calls

|  | **Handset on the base** | **Handset off the base** |
|---|---|---|
| **Making a call** | 1) Pick up the handset from the base.<br>2) Press **[talk/flash]**.<br>3) Listen for the dial tone.<br>4) Dial the number.<br>OR<br>1) Pick up the handset from the base.<br>2) Dial the number. Then press [**talk/flash**]. | 1) Press **[talk/flash]**.<br>2) Listen for the dial tone.<br>3) Dial the number.<br>OR<br>Dial the number. Then press **[talk/flash]**. |
| **Receiving a call** | 1) Pick up the handset from the base. (If AutoTalk is on, the phone will answer the call when you pick it up.)<br>2) Press **[talk/flash]**. | Press **[talk/flash]** (or **[⁎/tone/←]**, **[#/→]** or any number key if AutoTalk is on). |
| **Hanging up** | Press **[end]** or return the handset to the base. | |

**Note: To turn on the AutoTalk feature, see "Activating AutoTalk" on page 15.**

## Making a Call from Speed Dial Memory

To make a call from speed dial memory:

1) With the phone in standby, press **[memory]**. The handset displays your programmed speed dial number.

```
Select Memory
01▶Movies
02 JOHN DOE
```

23

2) Enter the number ( **[0]** – **[9]** ), or press **[vol/△/∧]** or **[vol/△/∨]** to select the speed dial number you would like to dial.

3) Press **[talk/flash]**. TALK and the volume setting and the number selected appear on the display. Then the displayed number is dialed.

```
Talk
8007303456
```

   **Note: You can also press [talk/flash] before you access the speed dial memory.**
   **When you come to the phone number you want to dial, press [select].**

### To cancel speed dialing

Press **[end]** to return to standby. If accessing the list during an active call, you can press **[memory]** to exit the list immediately. If no key is pressed for 30 seconds, the handset will exit the speed dial list automatically.

   **Note: Pressing [end] to exit the speed dial list during a call will disconnect the call immediately.**

## Making a Call from the Caller ID List

You can place a call directly from the Caller ID list.

1) Press **[cid/menu]** in standby. Use **[vol/△/∧]** or **[vol/△/∨]** to select the phone number that you want to dial.

```
5/17 12:30PM
Jane Smith
214-555-1234
```

2) To have the phone dial a "1" before the displayed Caller ID number, press **[1]**. To have the phone dial the stored area code before the displayed Caller ID number, press **[3]**.

3) Press **[talk/flash]**. The displayed phone number dials automatically.

   **Note:**
   • **You can also press [talk/flash] before you access the Caller ID list. When you come to the phone number you want to dial, press [select].**
   • **You cannot make a call from the Caller ID list if your cordless telephone is connected to a private branch exchange (PBX).**

## Redialing the Last Dialed Number

1) Remove the handset from the base.
2) Press **[talk/flash]**.
3) Listen for the dial tone.
4) Press **[redial/pause]**.

OR

1) Remove the handset from the base.
2) Press **[redial/pause]**.
3) Press **[talk/flash]**.

## Selecting the Ring Tone and Volume

Your phone has five different ringer tone/volume combinations you can choose from.
To select the ringer:

1) With the phone in standby, press **[vol/Δ/⋏]** or **[vol/Δ/⋎]**.
2) The phone will sound the different ring tones at different volumes. To turn the ringer off, select RINGER OFF.
3) When the phone sounds the ring tone and volume you wish to use, press **[end]**.

### Temporarily Mute Ringer

If the handset is off the base while an incoming call is ringing, simply press **[end]** to mute the incoming ring. The ringer will sound with the next incoming call.

> **Note: You can only mute the handset ringer if the handset is off the base when the phone starts ringing.**

## Adjusting the Earpiece Volume

To change the earpiece volume, press **[vol/Δ/⋏]** or **[vol/Δ/⋎]** during a call.
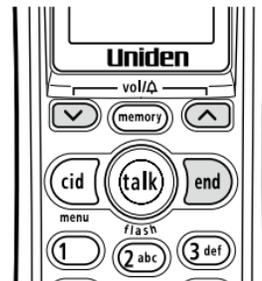
## Using Call Waiting

If you subscribe to Call Waiting through your local telephone company, you can receive calls while on the line.
To answer a call waiting call:
1) While on the phone, you will hear a call waiting tone. (If you have CIDCW service activated, you will see the name and number of the incoming caller. See page 28 for more information)
2) Press **[talk/flash]** to accept the waiting call. After a short pause, you will hear the new caller.
3) To return to the original caller, press **[talk/flash]** again.
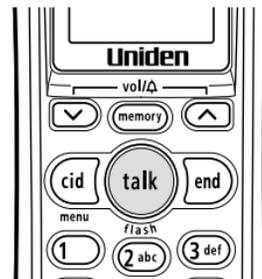
## Selecting a Different Channel

Your phone incorporates *UltraClear Plus™* true compander circuitry which virtually eliminates background noise. This innovative technology, together with 20 different channels, provides you with the best possible reception during all your conversations. If you happen to encounter interference while using your phone, you can manually change the phone's channel for clear operation. To change the channel during a call, press **[delete/channel]**. SCANNING appears on the display, indicating the phone is changing to another channel. For more information on interference, refer to "Radio Interference" on page 40.

## Find Handset

To locate a lost handset, press **[find]** on the base. The handset will beep for 60 seconds. The beeping will stop when any handset key is pressed, when the handset is returned to the base, or when **[find]** is pressed. The handset will also stop beeping automatically when an incoming call is received.

26
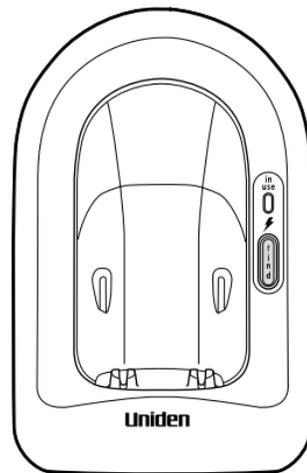
## Tone Dialing Switch-over

If your telephone company requires pulse dialing, you can temporarily switch over to tone dialing after the call connects. This feature is useful when you need tone dialing to use automated such as telephone bank tellers, telephone prescription refills, customer support menus, etc.

If your phone is set to pulse dialing mode, make your call normally. Once your call connects, press **[*/tone/←]**. Any digits you enter from then on will be sent as tone dialing. When this particular call ends, the phone automatically returns to pulse dialing mode.

## Voice Mail Waiting Indicator

If you subscribe to voice mail service through your local telephone company, you can use your cordless telephone to access your voice mailbox. **The voice mail company will provide you with the access number**.

The **in use/⚡** LED on the base of your phone flashes whenever you have messages waiting in your voice mailbox.

### To access your voice mailbox

Just dial the access number supplied by your voice mail provider to enter your mailbox.

You can program your voice mail access number to a speed dial number.

If the voice mail waiting indicator remains on after you have retrieved your messages, press and hold **[find]** for 5 seconds. This will reset the indicator.

# Caller ID and CIDCW (Caller ID on Call Waiting)

**You must subscribe to Caller ID services through your local telephone provider to use these features.**

When the telephone rings, the Caller ID feature allows you to view the caller's name, phone number, date and time of call. The incoming call information is stored in the Caller ID record. If the Caller ID service includes the caller's name, the caller's name appears on the display (up to 15 letters).

```
The date and
time received ——————  5/11  12:30PM
Caller's name ——————  Jane Smith
Caller's phone number ——  214-555-1234
```

You may receive any one of the following messages:

| | |
|---|---|
| When invalid data is received | INCOMPLETE DATA |
| When a private name is received | PRIVATE NAME |
| When a private number is received | PRIVATE NUMBER |
| When an unknown name is received | UNKNOWN NAME |
| When an unknown number is received | UNKNOWN NUMBER |

**Note:**

- **Data errors appear as "▊".**
- **If you answer a call before the Caller ID message is received (for example, before the second ring), the Caller ID message will not appear.**
- **When the call is received via a telephone company that does not offer Caller ID service, the caller's phone number and name do not appear. (This includes international calls.)**
- **When the call is received via a private branch exchange (PBX), the caller's phone number and name may not appear.**

28

## Caller ID on Call Waiting (CIDCW)

If you subscribe to CIDCW offered by your telephone company, you will hear a Call Waiting tone while you are on a call, and the Caller ID data will be displayed at the handset. To accept the waiting call, press **[talk/flash]** (see page 26).

## Viewing the Caller ID Message List

The Caller ID list stores information for up to 30 incoming calls - even unanswered calls. You can also view the Caller ID list during a call.

1) Press **[cid/menu]**. The summary screen displays the number of new messages and total messages.

```
Caller ID
New  :01
Total:02
```

2) Use **[vol/Δ/∨]** to scroll through the messages from the latest to the earliest, or use **[vol/Δ /∧]** to scroll through the messages from the earliest to the latest.

3) Press **[cid/menu]** to return to the call, or press **[end]** to return to standby.

```
5/17 12:30PM
Jane Smith
214-555-1234
```

**Note:**
- **In Caller ID operation, if no key is pressed for more than 30 seconds, an error tone sounds and the handset returns to standby.**
- **Each message can be up to 15 characters for the name and 15 digits for the phone number.**
- **The number of calls from the same Caller ID appears next to the received time. Once you view the new message, the number will be cleared and disappear.**
- **During a call, don't press [end], or the call will be disconnected.**

## Deleting Information from the Caller ID List

If the phone receives more Caller ID messages than it can store, the oldest one in the list is automatically deleted. Caller ID data can also be deleted manually.

### Deleting a Caller ID message

1) Press **[cid/menu]** in standby. Find the message to be deleted from the Caller ID list by pressing **[vol/Δ/∧]** or **[vol/Δ/∨]**.

```
 5/17 12:30PM
Jane Smith
214-555-1234
```

2) Press **[delete/channel]**.

3) Press **[vol/Δ/∧]** or **[vol/Δ/∨]** to select YES, and then press **[select]**.

```
Delete Message?
▶Yes
 No
```

### Deleting all Caller ID names/numbers

1) With the phone in standby, press **[cid/menu]**.

```
   Caller ID
   New  :01
   Total:02
```

2) Press **[delete/channel]**.

3) Press **[vol/Δ/∧]** or **[vol/Δ/∨]** to select YES, and then press **[select]**.
   You hear a confirmation tone and all stored Caller ID messages are deleted.

```
Delete All?
▶Yes
 No
```

> **Note:**
> - **While using the DELETE ALL? or DELETE MESSAGE? screen, if no key is pressed for more than 30 seconds, an error tone sounds, and the handset returns to standby.**
> - **If you get an incoming call or page, the deleting operation is canceled and you can answer the call or page.**

30

# Changing the Digital Security Code

To protect you against misbilled calls which might result from your phone being activated by other equipment, the cordless phone provides *AutoSecure*™ (which electronically locks your phone when the handset is in the base) and *Random Code*™ digital security which automatically selects one of over 262,000 digital security codes for the handset and the base. If the handset battery pack is completely discharged or the battery pack is removed, the digital security code will be lost. If this happens, a new security code is set automatically the next time the battery pack is charged. In the rare situation that you suspect another cordless telephone is using the same security code, you can change the code.

1) Remove the handset from the base unit. Press and hold **[find]** on the base.
2) While holding **[find]**, place the handset in the base, and leave the handset in the base for more than 3 seconds. A new random security code is set.

# Maintenance
## Specifications
The phone complies with FCC Parts 15 and 68.

| Operating temperature | -10°C to +50°C (+14°F to +122°F) | |
|---|---|---|
| **AC Adapter** | Part number | AD-0001 |
| | Input Voltage | 120V AC 60Hz |
| | Output Voltage | 9V DC 210mA |
| **Battery** | Part number | BT-1006 |
| | Capacity | 500mAh, 3.6V |
| **Frequency** | 924.516925 - 926.704425 MHz<br>2,405.155942 - 2,411.718441 MHz | |

**Note: To avoid damage to the phone use only Uniden AD-0001 and BT-1006 with your phone.**

Specifications, features, and availability of optional accessories are all subject to change without prior notice.

## Power Failure
During the period that the power is off, you will not be able to make or receive calls with the telephone.

## Talk and Standby Times

With average use, your handset battery provides approximately 6 hours of talk time and approximately 7 days of standby time. When your handset is not being used and is left off of the base unit, the battery will gradually discharge. You can achieve optimum battery life and performance by returning the handset to the base unit after each use. If the handset is left off of the base unit, the actual talk time duration will be reduced respective to the amount of time the handset is off of the base unit.

## Low battery alert

When the battery pack is very low and needs to be charged, the phone is programmed to eliminate functions in order to save power. If the phone is not in use, LOW BATTERY appears on the LCD and none of the keys will operate. During a call, LOW BATTERY flashes and

Low Battery

the handset beeps. Complete your conversation as quickly as possible and return the handset to the base unit for charging.
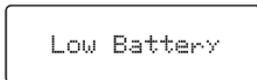
> **Note: Information stored in the phone's memory will be retained for 30 minutes after the battery pack is removed. This includes all setup information, last number dialed, speed dial memory, and the CID list.**

Even when the battery pack is not being used, it will gradually discharge over a long period of time. For optimum performance, be sure to return the handset to the base unit after a telephone call.

## Battery replacement and handling

Recharge your phone on a regular basis by returning the handset to the base after each phone call. When the operating time becomes short even after a battery is recharged, please replace the battery. With normal usage, your battery should last about one year. To order replacement batteries, please contact Uniden's Parts Department. The contact information is listed on the back cover page.

**Warning:**

**To avoid the risk of personal injury or property damage from fire or electrical shock, only use the Uniden battery model and Uniden adapter model specifically designated for this product.**

**Caution**

- **Use only the specified Uniden battery pack (BT-1006).**
- **Do not remove the battery from the handset to charge it.**
- **Never throw the battery into a fire, disassemble it, or heat it.**
- **Do not remove or damage the battery casing.**

## Cleaning the battery charging contacts

To maintain a good charge, clean the charging contacts on the handset once a month. Dampen a cloth with plain water. Gently rub the damp cloth over the charging contacts until all visible dirt is removed. Dry the contacts thoroughly before returning the handset to the base.

**Caution**

**Do not use paint thinner, alcohol, or other chemical products. Doing so may discolor the surface of the telephone and damage the finish.**

**Contacts**

# Troubleshooting
## Traveling Out-of-Range
During a call, as you begin to move your handset too far from your base unit, noise increases. If you pass the range limits of the base, your call will terminate within one minute.

## Common Issues
If your phone is not performing to your expectations, please try these simple steps first. If these steps do not solve your problem, please call our Customer Hotline. See back cover page for contact information.

| Symptom | Suggestion |
| --- | --- |
| The **in use/**✦ LED won't illuminate when the handset is placed in the base. | • Make sure the AC adapter is plugged into the base and wall outlet.<br>• Make sure the handset is properly seated in the base.<br>• Make sure the charging contacts on the handset are clean. |
| The audio sounds weak and/ or scratchy. | • Move the handset and/or base away from metal objects or appliances and try again.<br>• Press **[delete/channel]** during a call to help eliminate background noise.<br>• Make sure that the handset is not too far from the base. |
| Can't make or receive calls. | • Check both ends of telephone line cord.<br>• Make sure the AC adapter is plugged into the base and wall outlet.<br>• Disconnect the AC adapter for a few minutes, then reconnect it.<br>• Change the digital security code (see page 31).<br>• Make sure that the handset is not too far from the base.<br>• Check the dialing mode used by your telephone company. |

| Symptom | Suggestion |
|---------|-----------|
| The handset doesn't ring or receive a page. | • The battery pack may be weak. Charge the battery for 15-20 hours.<br>• The handset may be too far away from the base unit.<br>• Place the base unit away from appliances or metal objects.<br>• Change the digital security code (see page 31).<br>• Check the battery pack to ensure there is a secure connection.<br>• Make sure ringer volume isn't set to "off." |
| Severe noise interference. | • Keep the handset away from microwave ovens, computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances.<br>• Move the base to another location or turn off the source of interference. |
| The Caller ID does not display. | • The call was answered before the second ring.<br>• The call was placed through a switchboard.<br>• Charge the handset.<br>• Your Caller ID service may not be active; contact your local telephone service provider. |
| Voice Message Indication does not work. | • Contact your local telephone company to make sure that your telephone receives FSK message signaling.<br>• Reset the indicator by pressing and holding **[find]** for 5 seconds. |

## Liquid Damage

Moisture and liquid can damage your cordless phone.
- If the handset or base is exposed to moisture or liquid, but only the exterior plastic housing is affected, wipe off the liquid, and use as normal.
- If moisture or liquid has entered the plastic housing (i.e. liquid can be heard in the phone or liquid has entered the handset battery compartment or vent openings on the base), follow the steps below:

| Handset | Base |
|---|---|
| 1) Remove the battery cover and leave it off for ventilation.<br>2) Disconnect the battery pack. Leave the battery cover off and the battery pack disconnected for at least 3 days.<br>3) Once the handset is completely dry, reconnect the battery pack and the battery cover.<br>4) Recharge the handset's battery pack for 15 to 20 hours before using. | 1) Disconnect the AC adapter from the base, cutting off electrical power.<br>2) Disconnect the telephone cord from the base.<br>3) Let dry for at least 3 days. |

**IMPORTANT:**
You must unplug the telephone line while recharging the battery pack to avoid charge interruption.
**CAUTION:**
DO NOT use a microwave oven to speed up the drying process. This will cause permanent damage to the handset, base and the microwave oven. After following these steps, if your cordless telephone does not work, please call our Customer Service Hotline. See back cover page for contact information.

# Precautions!

Before you read anything else, please note the following:

## Warning!

Uniden America Corporation DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, DO NOT expose this unit to rain or moisture.

## Rechargeable Nickel-Cadmium Battery Warning

- This equipment contains a rechargeable nickel-cadmium battery.
- Cadmium is a chemical known to the State of California to cause cancer.
- The rechargeable nickel-cadmium battery contained in this equipment may explode if disposed of in a fire.
- Do not short-circuit the battery.
- Do not charge the rechargeable nickel-cadmium battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner's manual. Using another charger may damage the battery or cause the battery to explode.

## Rechargeable Nickel-Cadmium Batteries Must Be Recycled or Disposed of Properly

- Uniden voluntarily participates in an RBRC® industry program to collect and recycle nickel-cadmium batteries at the end of their useful life, when taken out of service within the United States.
- The RBRC® program provides a convenient alternative to placing used nickel-cadmium batteries into the trash or municipal waste stream, which is illegal in some areas.
- Through the RBRC® program, Uniden makes it easy for you to drop off the used battery at local retailers of replacement nickel-cadmium batteries. You may also contact your local recycling center for information on where to return the used battery.
Please call 1-800-8-BATTERY for information on Ni-Cd battery recycling in your area. Uniden's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.
- RBRC® is a registered trademark of the Rechargeable Battery Recycling Corporation.

Uniden works to reduce lead content in our PVC coated cords in our products and accessories.

## Warning!

The cords on this product and/or accessories contain lead, a chemical known to the State of California to cause birth defects or other reproductive harm. Wash hands after handling.

## Important Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local authorities for possible battery disposal instructions.
5. Do not disassemble any component of this product.

## SAVE THESE INSTRUCTIONS

### CAUTION!

Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions. Do not open or mutilate the battery, and disconnect the battery before shipping this product.

## The FCC Wants You To Know

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA.

On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US: AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

An applicable Universal Service Order Codes (USOC) certification for the jacks used in this equipment is provided (i.e., RJ11C) in the packaging with each piece of approved terminal equipment. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA.

A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the telephone provider. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service. Please follow instructions for repairing, if any (e.g. battery replacement section); otherwise do not substitute or repair any parts of the device except as specified in this manual. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. This equipment is hearing aid compatible.

Should you experience trouble with this equipment, please contact Uniden customer service at 800-297-1023. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

NOTICE: According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrestor is recommended.

Changes or modifications to this product not expressly approved by Uniden, or operation of this product in any way other than as detailed by the owner's manual, could void your authority to operate this product.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone.

To insure the safety of users, the FCC has established criteria for the amount of radio frequency energy various products may produce depending on their intended usage. This product has been tested and found to comply with the FCC's exposure criteria. For body worn operation, the FCC RF exposure guidelines were also met when used with the Uniden accessories supplied or designed for this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines and should be avoided.

## Radio Interference

Radio interference may occasionally cause buzzing and humming in your cordless handset, or caused by external sources such as TV, refrigerator, vacuum cleaner, fluorescent lighting, or electrical storm. Your unit is NOT DEFECTIVE. If these noises continue and are too distracting, please check around your home to see what appliances may be causing the problem. In addition, we recommend that the base not be plugged into a circuit that also powers a major appliance because of the potential for interference. Be certain that the antenna on the unit is fully extended when needed. In the unlikely event that you consistently hear other voices or

distracting transmissions on your phone, you may be receiving radio signals from another cordless telephone or other source of interference. If you cannot eliminate this type of interference, you need to change to a different channel. Finally, it should be noted that some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

## Cordless Telephone Privacy

Cordless telephones are radio devices. Communications between the handset and base of your cordless telephone are accomplished by means of radio waves which are broadcast over the open airways. Because of the inherent physical properties of radio waves, your communications can be received by radio receiving devices other than your own cordless telephone unit. Consequently, any communications using your cordless telephone may not be private.

# I.C. Notice
## Terminal Equipment

**NOTICE:** This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment

**NOTICE:** The Ringer Equivalence Number (REN) for this terminal equipment is marked on the equipment itself. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

## Radio Equipment

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. "Privacy of communications may not be ensured when using this telephone".

# One Year Limited Warranty

Important: Evidence of original purchase is required for warranty service. WARRANTOR: UNIDEN AMERICA CORPORATION ("Uniden") ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original retail sale. The warranty is invalid if the Product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) improperly installed, (D) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction covered by this warranty, (E) used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner's manual for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will either, at its option, repair or replace the defective unit and return it to you without charge for parts, service, or any other cost (except shipping at its option, may replace the unit with a new or refurbished unit. THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void outside the United States of America and Canada. PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). Disconnect the battery from the Product and separately secure the battery in its own separate packaging within the shipping carton. The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:
Uniden America Service
4700 Amon Carter Blvd.
Fort Worth, TX 76155

# Index

**Memo**

**Memo**

## At Uniden, we'll take care of you!

Thank you for purchasing a Uniden product. If you have any questions or problems,
**please do not return this product to the place of purchase.**

| | |
|---|---|
| **Having Trouble?** | Our customer care specialists are here to help you! Visit our website at **www.uniden.com** or call our Customer Hotline at **1-800-297-1023** during regular business hours. * |
| **Need a Part?** | To order headsets, additional handsets, replacement batteries or other accessories, visit our website at **www.uniden.com** or call **1-800-554-3988** during regular business hours. * |
| **Help for our Special Needs Customers** | If you need special assistance due to a disability or have questions on the accessibility features of this product, please call **1-800-874-9314 (voice or TTY)**. |

\* Central Standard Time. Detailed customer service hours are available at www.uniden.com.

**Uniden** | A World Without Wires®

VISIT
**WWW.UNIDEN.COM**
TO REGISTER YOUR
PRODUCT

UPZZ01095BA(0)